



Service and Warranty
www.focusinfo.com

WARRANTY:

Exact warranty terms are enclosed within each of our non-accessory products, whether purchased from Focus directly or through our North America dealers. To summarize, our standalone products (except PowerScript) as well as Python are covered by a two-year parts and labor limited warranty; our computer products (except Python) as well as PowerScript are covered by a one-year parts and labor limited warranty. Cables, power supplies, and other accessories carry a 90-day warranty.

SERVICE:

We provide in-warranty repairs at no charge as well as out-of-warranty repairs based on a product-specific flat fee. For all North American sales, please contact Focus Customer Service at 1-408-370-9963. International customers should contact their respective dealer or distributor to arrange for product repairs.