



Service and Warranty

www.vinten.com

WARRANTY:

All Vinten products come with a year's warranty, but this can be extended to two years easily.

Free extended warranty:

Owners and users of new Vinten products are invited to register their contact details, their product specification and how they use them. This will help us to provide you with enhanced products and services in the future and keep you a satisfied member of the Vinten 'club'.

In return, we will provide:

- Extended Warranty - a full labour and parts warranty for 2 years on new products*
- Free Gift - a small token of our appreciation for the time you spend to complete the profile of how you use Vinten products
- Product Enhancements and upgrades - we are constantly developing and upgrading our products, you will be kept informed of the relevant one's for your camera work
- Relevant hints and tips - we will keep you up to date with the experience of both our own field test team and other customers for your products to make sure you get the most from them
- Training and demonstrations - we will invite you to training and demonstration events for Vinten products
- Special Offers - from time to time we will have offers available from our dealers and we will send any relevant ones to you

*covers Vinten manufactured products sold since May 1st 2001, excludes AutoCam software and ImageTracking products

Service:

In the unlikely event that you encounter a problem with your Vinten equipment, our service centers are fully equipped and manned by trained engineers who are able to deal with whatever comes their way. Vinten also offers preventative maintenance and service contracts.